

Grievance Form

Date: _____
DD/MM/YYYY

Name of the Complainant

First Name

Middle Name

Last Name

Communication Address

Mobile No.

Email ID

Account Type

Loan Account No.

Fixed Deposit No.

Complainant Category

☐ Applicant

☐ Co-applicant

☐ Guarantor

Category of Complaint

☐ Sanction/Disbursement

☐ Demographic Updation

☐ Statements

☐ Charges Related

☐ Part Payment

☐ Refund

☐ Account Closure

☐ Original Documents

☐ Credit Information Companies (CIC) Related

☐ Others

Previous SR no. (If not provided will be considered as request or query)

Brief details of the complaint

Have you lodged the complaint with any CIC? If yes, please specify the details including name of CIC.

Have you received response from CIC? If ☐ yes, please tick and attach a copy of the response.

Bank Account Details

(Cancelled cheque photocopy to be attached)
(Only applicable in case of refund related or compensation related queries)

Account Name

Bank Name

Account Number

IFSC Code

Branch Address

Remarks:

☐ I state that details mentioned and attachments provided in this form are true and correct.

Signature: _____

ACKNOWLEDGEMENT FOR LOAN ACCOUNT NUMBER

To be filled by Customer

Application for _____

Branch _____

LAN No _____

Date _____

Prev SR. _____

To be filled by branch official

Receipt of application for _____

SR.(if any) _____

Date _____

Branch Name _____